

SUVIK ELECTRONICS PVT. LTD

Customer Satisfaction Survey Form

Customer Name :

Address :

PARAMETER

RATING

P1 Overall quality of Service

P2 Being treated as a Valued Customer

P3 Speed of Service

P4 Comfort zone with staff

P5 Handling of complaints

P6 Competence of resolving complaints

P7 First Aid Training

P8 Education on post sales services

P9 Application engineering support

P10 Pre-comissioning technical support

* Remarks (Rating) : [A] Excellent [B] Very good [C] Good [D] Bad